Madhya Pradesh State Employment Guarantee Council
(A Registered Society under Panchayat and Rural Development Department)
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No. 7509 .MIS/MGNREGS-MP/2015   Bhopal, Dated 24 .07.2015

To

1) The General Manager.(State Bank of India, Bank of India, Bank of Baroda, Central Bank of India, Punjab National Bank, Union Bank of India), MP Circle.
2) Chief Post Master General, MP Circle.
3) Senior Technical Director, NIC-DRD, New Delhi.
4) Senior Technical Director, NIC-PFMS, New Delhi.
5) SIO State NIC.

Subject :- Regarding minutes of meeting of the Workshop held on 14th July 2015 at MPSEGC.

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With reference to the problems related to delays in FTOs & streamlining of the payment process, a workshop was held on 14th July 2015 at MPSEGC, Narmada Bhawan, Bhopal. The workshop was chaired by Additional Chief Secretary, P&RD, Government of Madhya Pradesh. The list of the participants is enclosed in Annexure 'B'.

The important issues discussed in the workshop with the proposed solution and action to be taken by the concerned authorities i.e. banks/Postal Dept./NIC/PFMS/MPSEGC are enclosed in annexure 'A'.

It is requested to resolve these issues within the agreed time limit.

(Smt. Smita Bharadwaj)
Commissioner
M.P. State Employment Guarantee Council
Bhopal

No. 7510

Copy to:

Date 24/07/2015

1. Secretary, Government of India, Ministry of Rural Development.
2. Additional Chief Secretary, P&RD, Government of Madhya Pradesh.
3. Joint Secretary (RE-I), Government of India, Ministry of Rural Development.
4. Additional Secretary, P&RD, Government of Madhya Pradesh.
5. Registrar Aadhar, State IT Center, Bhopal.

(Smt. Smita Bharadwaj)
Commissioner
M.P. State Employment Guarantee Council
Bhopal

Minutes of the Meeting for the Improvement of FTO, 14th July, 2015

A meeting was held on 14th July, 2015, Bhopal, under the Chairmanship of Dr. Aruna Sharma, Additional Chief Secretary, Panchayat and Rural Development Department with the PFMS and NIC officials from New Delhi, Post Master General, Indore, officials from CEPT, Mysore.The delays in processing of FTOs through PFMS were discussed and strategies to reduce such delays were deliberated upon in depth.

In the introductory remarks, Ms. Smita Bharadwaj, Commissioner, MGNREGA, flagged the concerns regarding the MGNREGA beneficiaries. Sometimes, even after two years, the payments are still pending. It has been viewed that there has been a drop in FTOs between the Banks, Post Office, PFMS and NIC which is not traceable on NREGA Soft. The Banks were also unable to pin-point as to where exactly the problem was pending.

During the presentation, all the issues were flagged in red colour on the slides for which the concerned stakeholder is supposed to take actions within the prescribed time frame based on the decisions taken. For streamlining the payment process through PFMS window, the following discussions and decisions were taken.

1. Pending FTO's for the FY 2013-14 and FY 2014-15 before PFMS are 100 and 12,155 respectively. NIC has to provide pending FTO files.

    Decision Taken–For all the pending FTO's before PFMS, the files will again be made available to Banks by NIC-DRD, New Delhi.

    (Action to be taken by NIC-DRD, New Delhi).

    (Timeline – 17th July, 2015. Banks to complete the pending FTO's by 24th July, 2015).

2. Pending FTOs for the FY 2014-15 and FY 2015-16 after PFMS is 74,630. NIC has to provide pending FTO files.

    (Action to be taken by NIC-DRD, New Delhi, PFMS and all Banks for FY 2014-15 and Bank of India for FY 2015-16).

    (Timeline – 24th July, 2015).

(Modifications in NREGA Soft – previously there was an option to send missing FTOs again to the Bank. PFMS does not give this option. The system should show missing FTOs on NREGA Soft.)

(Action to be taken by NIC-DRD, New Delhi)

(Timeline – 30th Aug, 2015)

3. PFMS to provide a pendency report for FTO for 4 months delay for FTOs in **District Tikamgarh.** Alternatively, PFMS to provide login ID and Password to MPSEGC-MP so that the reasons for pendency can be analysed and in future such problems can be avoided.

(Action to be taken by NIC-DRD, PFMS,New Delhi)

(Timeline – 24th July, 2015).

4. PFMS to provide pendency report for FTOs in **District Sidhi** for delays in FTO processing, which is pending till date. MPSEGC-MP is not able to track through the new FTO tracking tool implemented from 24th June, 2015 by PFMS.

(Action to be taken by NIC-DRD, PFMS, New Delhi)

(Timeline – 24th July, 2015).

5. The issues of pending FTOs at **District Dhar** were discussed. The Post office had rejected the transactions on 27th February, 2015. This resulted in huge amount of time and energy required for re-generation of rejected FTOs. Post Master General, Indore, Shri A K Rai said that in future that the Post office will not reject FTOs even if funds are not received. Such FTOs will be held on by the Post offices till the funds are received. Sanchay Soft should have the provision to track the UTR No. details.

(Action to be taken by Postal Department and CEPT, Mysore)

(Timeline – 30th July, 2015 for Postal Department to issue orders). (Timeline –7th August, 2015 for CEPT, Mysore).

6. The problems of partially processed FTOs belonging to FY 2013-14, FY2014-15 and FY 2015-16 were discussed. In all 4724 partially processed transactions were discussed with Banks, NIC & PFMS.On receiving the information from NIC in excel sheet, banks will process these FTOs and share the updated response files with NIC. Banks should ensure that double payment should not be done.

(Action to be taken by NIC, PFMS and concerned banks)

(Timeline – 30ᵗʰ July, 2015).

7. All institutional FTOs of Post offices and Cooperative banks which were rejected, will be provided by NIC to Banks for re-processing.If these institutional FTOs are routed through PFMS channel, it will be provided by PFMS to Bank for re-processing. Presently there are 280 CCB & 1540 FTOs of Post office which have been rejected by banks due to insufficient funds or any other reason as reported in NREGA Soft. The example of District Tikamgarh was given where 512 FTOs were rejected.

Decision taken: The Post office / CCB will process the FTOs on priority after receiving the fund at HO-Post.All such rejected FTOs will be re-processed by Banks. Banks will share the response files of all re-processed institutional FTOs with NIC and MPSEGC. Banks will share the FTO details with UTR no., date of credit and amount of credit, with MPSEGC. Banks shall ensure that the institutional FTOs in future not rejected by them.

(Action to be taken by NIC, PFMS and concerned banks)

(Timeline – 24ᵗʰ July, 2015).

8. The issue of FTOs processed but not credited to beneficiary's account was discussed in detail. The FTOs have been reported in NREGASoft as processed but amount has not been credited to beneficiaries accounts. MPSEGC will again share the list of such transactions whose amount was

not credited to the beneficiary account but are shown as processed in NREGA soft. Banks will check these transactions in their database.If funds are sent back to the debited account, the revised response of rejection 'R' will be shared with NIC.If funds are not sent back to the debited account, recovery from the suspended/wrong accounts of the beneficiary bank must be done. This will also generate revised response of rejection 'R'.

This issue has been pending for a long time and the Banks must take it up on priority even if they have to devote extra time for resolving this issue.

(Action to be taken by NIC, PFMS and concerned banks)

(Timeline – 30th July, 2015).

9. Debit/Credit e-FMS account from Bihar NREGA account was discussed with Central Bank of India. The bank informed that due to single PFMS account at Bihar, this situation has arisen. Now, Central Bank of India has created state-wise account for PFMS &such situation may not be arise in future.

Commissioner, MGNREGA requested Central Bank of India to reconcile the accounts in District Mandla,Dindori, Ratlam and Mandsaur so that there will be no problems in audit. The CBI should also give district wise report to MPSEGC, Bhopal.

(Action to be taken byCentral Bank of India)

(Timeline – 7th August, 2015).

10. There should be a built-in mechanism to cross check the names of account holders to avoid wrong transfers. Except Union Bank and Bank of Maharashtra, the other Banks are not checking the names mandatorily.

(Action to be taken Banks)

(Timeline – October, 2015).

11. The Postal department, MP circle will provide a list of FTOs to MPSEGC and NIC for which funds are still not received by HO Post.

(Postal department MP circle for providing HO-wise list of such FTOs to MPSEGC / NIC)

(Timeline –24th July, 2015)

12. (a) NIC informed that the option for downloading the missing FTOs is available for HO/CEPT. Postal department will provide a list of FTOs not received by CEPT/HO to NIC.

(b) When some transactions are rejected in original consolidated FTOs, the new transaction has a separate ID. Post Offices are not able to easily match the old and new FTOs. The new and old FTOs number should be available with HO and CEPT. CEPT Mysore informed that this option has available in Sanchay-Soft but HO personnel informed that they are unable to track the old reference number.

(c) Pending postal FTOs due to DSC mismatching was discussed. 15 FTOs of Indore were pending since 2013-14. CEPT informed that the FTOs of Indore had already been rejected by CEPT but response has not consumed by NIC-DRD. The DSC errors of Sagar, Seoni, Hoshangabad will be examined and resolved

Decision taken: NIC will re-examine the FTO download option in NREGA soft. The missing FTO will be provided through FTO download option

(Action to be taken NIC-DRD, CEPT Mysore and Postal Department)

(Timeline –24th July, 2015).

13. It was informed by NIC-DRD that password would be provided to MPSEGC, Bhopal for CCB log-in.

(Action to be taken NIC-DRD).

(Timeline –17th July, 2015).

14. Bank of India had committed to provide the required MIS to monitor the transactions for creating a 'Single State Account' from FY 2015-16. The deadline for submitting draft proposal was 25th May, 2015. Inspite of many

reminders. BoI has not sent any reply till date. PFMS was also requested to send the reference numbers to Bank of India at the earliest. The BoI should send their proposal in next 10 days.

(Action to be taken Bank of India & PFMS)

(Timeline –30th July, 2015).

15. NREGA Soft integration with Samagra database was discussed for the purpose of Aadhar seeding and exchange of information. In Hoshangabad, Harda, Sehore, Bhopal & Sehore, Aadhar enrolment and Aadhar enabled payment systems will be taken on a pilot scale. This will include training also for software integration, door to door survey for Aadhar seeding & completion of Aadhar enrolments.

(Action to be taken – State NIC, Aadhar enrolment agency, district administration, Samagra & MPSEGC)

(Timeline –30th October, 2015).

16. **Skill development**

The proposed plan of action at MPSEGC, Bhopal was discussed. A hand-holding workshop will be organised in Bhopal during the month of August, 2015 with the help of MoRD, PFMS, NIC & CEPT. In a three day training programme, approximately 300 participants would be trained on-line using 100 computers. The objective of the training will be to district level functionaries to understand and resolve the problems in FTO delays and us the new tracking system developed by PFMS which has become operational since 24/06/2015. In this workshop, ICICI, HDFC and Axis Bank will also give their inputs. PFMS resource persons will provide training for the new FTO tracking system to officials from the Block/District/State. By then PFMS should develop their dashboard to facilitate in the training. Separate log-in ID and password must be provided to Block / District / State by PFMS in State level training programme.

(Action to be taken PFMS and MPSEGC, Bhopal)

(Timeline –30th July, 2015).

Recommendations for improvement in payment systems.

PFMS :

(b) PFMS to develop a DASH BOARD to monitor and track the FTOs. This should reflect Bank and Post Office wise details.

(h) PFMS to develop an automatic provision in the system where R-11 and R-13 rejections generate a alert e-mail to the Bank. Banks at their end will have to ensure that in all such cases payments is done only once.

(i) PFMS should ensure that responses pending to be consumed by NREGA Soft should be streamlined.

(d) PFMS to appoint a separate nodal officer for coordination in Madhya Pradesh.

Department of Post (DoP) :

(e) Post offices to develop a system for faster movement of funds upto the village level.

(f) Post offices to develop software for matching new and old FTO numbers in case of rejected transactions.

(g) Sanchay Soft should have a provision to track the funds without resorting to manual tracking which is the current practice.

MoRD /NIC :

(j) The responses not consumed by NIC should be automatically generated as alert message to the concerned Bank.

(k) State level workshop to be organized for training Block / District / State level officials for understanding and operating the new tracking system of MoRD/PFMS. Workshops to be conducted in the month of August, 2015.

Banks :

(a) Banks should cross-check the name of the beneficiary before making the payments

(c) Institutional FTOs flagged for the Post offices/Cooperative bank are dealt with separately and not rejected.

The meeting ended with Vote of Thanks and a request to Banks / PFMS / NIC / CEPT to bring pendency to nil by 30th July, 2015 and share the status with MPSEGC, Bhopal.

(Ms. Smita Bharadwaj)
Commissioner, MGNREGA
MPSEGC, Bhopal

A list of participants in workshop held on 14th of July 2015 at Bhopal.

NO.	Name	Designation	Department	Mobile No.
		Govt of Madhya Pradesh		
1	Dr. Aruna sharma	Additional Chief Secretary. Govt . of MP	Panchayat & Rural Development Department. MP	
2	Smt. Smita Bhardwaj	commissioner , MGNREGS	MPSEGC Bhopal	0755-2551487
3	Mr. Brijesh kumar	Add. secretary , Govt of MP	Panchayat & Rural Development	0755-2761738
		National Informatics Centre (NIC) , PFMS & MoRD , New Delhi		
4	Mr.Prashant Mittal	Sr. Technical Director-NIC	NIC-DRD , New Delhi	9717868279
5	Mrs. Medha Dalvi	Sr. Technical Director-NIC	PFMS.New Delhi	9818922448
6	Mr. Mahesh Sharma	Pr. System Analyst-NIC	NIC-MP, Bhopal	9425303125
7	Mr Sunil Jain	Technical Director-NIC	NIC-MP, Samagra Bhopal	
8	Mr Yogesh Singh	System Analyst	NIC-MP, Samagra Bhopal	
9	Mr.Mohit Saini	Project Executive	NIC-DRD New Delhi	
10	Mr.Ritesh Saxena	Project Officer.ICT	MoRD.New Delhi	9999666299
11	Major C.S.Kaushik	Consultant , PFMS (IT & BANKING)	The World Bank	9560960404
12	Mr.Satyendra Singh	Sr. Account Officer (A/E),	M/O Finance Ministry. Govt of India	9811289928
		Department of Post , CEPT/Data Centre Chennai		
13	Mr. A.K. Rai	Post Master General	Department of Post , Indore Region	
14	Mr.Ramchandra	Director. Postal Service	O/O Chief PMC MP Circle	7024240002
15	Mr. K.Mohan Dass	Inspector Post (I T)	Deptt. Post Chennai	7299104555
16	MR.P. Ajit Kumar	Asstt. Supdt.	Deptt. Post New Delhi	9582425999
17	Mr.A.R.Deshmukh	Astt. Dir. (PA/SB)DOP	O/O CPMG MP Circle Bhopal	7024240012
18	Mr. Satish Joshi	SM	Deptt. Of Posts / Indore	7024240242
19	Mr.Gaurabh Raghuwanshi	SM	Deptt. Of Posts / Ashok Nagar	7024240258
20	Mr.Jugal Bhatia	SM	Deptt. Of Posts / Dhar	7024240306

21	Mr.Praveen Kumar	SM	Deptt. Of Posts / Seon	7024240107
22	Mr.Pankaj Sharma	SM	Deptt. Of Posts / Rajgarh	7024240397
23	Mr. Naresh Gyanedra	PA	Postal	9926007708
24	Mr. Ajay Kumar Tiwari	SM	DOP / Sagar	7024240123
25	Mr.B.K. Porwal	System Manager (SM)	Deptt. Of Posts/ Mandsaur	9827242116
26	Mr. Vivek Sengar	SM	DOP / Bhind	9981599637

..Bankers

27	Mr.Lavish Rathore	Manager IT	BOI. Mumbai	7506674805
28	Mr .Pravesh Kumar	Manager IT	BOI. Mumbai	8879028153
29	Mr.Rahul Tiwari	Manager IT	BOI. Bhopal.	9685119875
30	Mr. Madhukar Kumar	Manager IT	BOI. Mumbai	9321314804
31	Mr. Prakash Balwani	Nodal Manager	Axis Bank, Bhopal	9584988835
32	Mr Siddharth	Manager, Govt Business	HDFC Bank, Bhopal	
33	Mr.S.N.Nagpurkar	Chief Manager IT	CBI, Mumbai	8879300161
34	Mr. Rishi Pal	Chief Manager	IT , CBI	9425303827
35	Mr. Pradeep Sharma	Manager	IT , CBI	9425076777
36	Mr. H.L.Gyanchandani	Asstt.	IT , SBI	9907223645
37	Mr .B.M.Ekka	Dy.Manager	IT , SBI	9893836631
38	Mr. Amit Nimade	Dy. Manager	IT. SBI	9425016172
39	Mr .A. Shrivastava	Chief Manager	IT , SBI	9425303618
40	Mr. Mahesh	AAM	SBI	9425301360
41	Mr. Pratik Yadev	Asstt.	SBI	9907158099
42	Mr. Sanjay ku. Kasar	Asstt.	SBI	9303352339
43	Mr .N.P.Pai Pananndikar	CM SUS	SBI , GITC Mumbai	9867568432
44	Mr. Ashish	Chief Manager	FGHO	9685077456
45	Mr. Aditya Raman Singh	Manager	IT , UBI	7389925528
46	Mr.Gyan Ku.Sagar	Manager	PNB , Gwalior	7807353943
47	Mr.Abhishek Pathak	Manager I T	PNB . Bhopal	8989007270
48	Mr. Atul Patil	AGM ITS	IT	9425602523
49	Mr.Sudeep Kolharkar	Dy.Mnanager	SPV	9575302145
50	Mr. Siddharth Bhandari	RM	RIG	9479985850
51	Mr. Amardeep Shrivastav	State Consultant e-fms	National Health Mission	9893455678

MPSEGC-Bhopal & Other's

52	Mr. D .S. Randa	Add. CEO	MPSEGC-Bhopal	0755-2550095
53	Mr. S.N.Chaoubey	JC (finance)	MPSEGC-Bhopal	0755-2550091
54	Mr.Ovais Ahmed	System Analyst & State Nodal Officer, MIS	MPSEGC-Bhopal	0755-2551045
55	Mr Arun Ku. Shriwastava	Director, PGR	MPSEGC-Bhopal	

56	Mr RK Gupta	Executive Engineer	MPSEGC-Bhopal	
57	Mr JP Shriwastava	Executive Engineer	MPSEGC-Bhopal	
58	Mr Piyoos Pratap Singh	AM (IT)	MPSEGC-Bhopal	0755-2551045
59	Smt Preeti Tiwari	AM (IT)	MPSEGC-Bhopal	
60	Mr Anshul Agrawal	Programmer	MPSEGC-Bhopal	0755-2551045
61	Mr Pradeep Sahu	Audit Officer	MPSEGC-Bhopal	
62	Mr Umesh	Consultant UID	Registrar Aadhar MAPIT	